

Thank you for your interest in ear cropping at Pet Central Animal Hospital.

PLEASE READ AND FOLLOW THESE INSTRUCTIONS CAREFULLY

Step 1: All ear crop inquiries are required to TEXT **ONE** “birds eye view” photo of your dog’s head (**like the photo below**) **before scheduling the consultation and surgery.**



Please text a similar photo to: 612-968-3492

(Do not give this number out to others)

NOTE: No additional photos are necessary. I am sure your pup has a cute face, but **the surgeon ONLY needs to see the ear structure!**

Step 2: Give the doctor at least 48 hours to reply to your photo. If the doctor approves your photo and gives you permission (via text) to move forward with the consultation, **call Pet Central Animal Hospital (NOT the surgeon)** to schedule. The consultation and surgery occur on the same day. Appointment availability is ONLY at 12:00pm Tuesday - Thursday.

A non-refundable deposit of \$100.00 is required to schedule. This covers the consultation and will go towards the overall cost of surgery. The cost of surgery can range from \$600-\$800. Please note there is a small chance that during the consultation, the doctor may decide your dog is not a good candidate for surgery.

Step 3: **The owner of the dog must be present for the appointment.** A family member is welcome to be present, but the surgeon will not have a consultation with anyone other than the dog **owner**.

Please show up on time. The surgeon is a specialist who only comes in for these highly skilled surgeries. His time is important to us. You can cancel or reschedule your appointment as long as it is at least 24 hours before your original appointment. Your deposit will be used towards a future appointment, **it will not be refunded.**

If you are a **no show, late, or cancelled within 24 hours** for your appointment, **the \$100.00 deposit will be cashed out and the surgeon will leave.** A non-refundable deposit of \$200.00 will be required for a reschedule after a no show.

Step 4: By leaving your pet in the care of Pet Central Animal Hospital staff and consenting to move forward with the surgical procedure, you are accepting full financial responsibility for your dog and you accept that **payment is required in full prior to surgery discharge** at 5:00pm on the day of surgery.